Mohamed Askar

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LinkedIn | GitHub

SUMMARY

Full-stack web developer with strong networking and IT background

Focuses on creating clean, responsive, and secure websites

Expertise in web technologies and IT support

Goal: Contribute to Car Rental/Mobility Services sector with technical skills

SKILLS

Web Development: PHP (Laravel), HTML5, CSS3, JavaScript, MySQL

Content Management: WordPress (custom themes, plugins), Drupal (familiar)

Backend Technologies: Node.js (familiar), Python (familiar), API Integration

UI/UX: Responsive Design, SEO Best Practices, Web Performance Optimization

IT Support & Networking: End-User Support, Ticketing Systems, TCP/IP, Routing & Switching

Security: Cybersecurity Basics, CSRF/XSS Protections, Secure Authentication

Languages: English (Fluent), Arabic (Native)

PROFESSIONAL EXPERIENCE

Call Center Representative (IBT, Remote) | Aug 2025 - Present

- Troubleshooted customer technical issues efficiently

- Managed ticketing system

- Escalated complex issues to senior team members

Document Controller Assistant (SQUARE Engineering Firm) | Jul 2025 - Present

- Organized company documents

- Used Microsoft Office tools

- Improved data accuracy

Network Engineer Intern (Mideast Communication Systems) | Jul 2024 - Aug 2024

- Assisted in network infrastructure setup

- Gained exposure to cloud and virtualization

- Participated in cybersecurity drills

PROJECTS

Product Store (E-commerce Platform)

- Built with Laravel 11

- Implemented role-based access control

- Added CSRF and XSS protections

CashCast (Personal Finance System)

- Developed with Laravel 11

- Created custom user authentication

- Focused on data privacy

EDUCATION

Bachelor of Technology in Computer Systems Networking and Telecommunications

EL SEWEDY UNIVERSITY OF TECHNOLOGY | Expected Graduation: Jan 2027

CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

Certified in Critical Infrastructure Protection

AI Pair Programming with GitHub Copilot

SmallTalk English Speaking Level Test

Currently studying for: CCNA, MCSE